Adopt Plc 1800 to read as follows:

CHAPTER Plc 1800 CERTIFICATION OF ASSESSING PROFESSIONALS

Statutory Authority: RSA 310:6, II; RSA 310-C:17

PART Plc 1801 PURPOSE AND APPLICABILITY; SENDING NOTICES AND REGISTRATIONS; INCORPORATED DEFINITIONS

Plc 1801.01 <u>Purpose</u>. The purpose of this chapter is to implement RSA 310-C relative to the certification of assessing professionals, by establishing requirements for:

(a) Obtaining and renewing certification as an assessing professional in New Hampshire;

(b) Reobtaining certification as an assessing professional after expiration, suspension, or revocation of certification; and

(c) Regulating the practices of the assessing professions, including ethical and professional standards required to be met by certified assessing professionals.

Plc 1801.02 <u>Applicability</u>. This chapter shall apply to any individual who intends to practice or who does actually practice an assessing profession in New Hampshire, exclusive of those persons excepted by RSA 21-J:14-f, reprinted in Appendix B.

Plc 1801.03 <u>Notifications; Issuance of Certifications</u>. The office of professional licensure and certification (OPLC) shall send all notifications to applicants and certificants and all certifications issued pursuant to this chapter in accordance with Plc 301.03.

Plc 1801.04 Definitions Incorporated.

(a) The definitions of terms in Plc 102 shall apply to this chapter.

(b) All terms used in these rules relative to procedures, applications, inspections, and fees that are defined in Plc 200, Plc 300, Plc 400, or Plc 1000 shall have the meaning specified therein.

PART Plc 1802 CHAPTER-SPECIFIC DEFINITIONS

Plc 1802.01 "Abatement review" means to review an assessment in order to make a recommendation to the municipal assessing officials or to change an assessment in response to an abatement request from a taxpayer.

Plc 1802.02 "Advisory board" means the assessing certification advisory board established pursuant to RSA 310-C:1.

Plc 1802.03 "Appraisal" means the act or process of developing a market value estimate of real property.

Plc 1802.04 "Appraisal work" means the act or process of developing and making a market value estimate of real property.

Plc 1802.05 "Approved continuing education" means:

(a) A course or workshop with designated credit hours pertaining to appraisal of real estate for tax purposes that is offered or approved by a qualified entity; or

(b) Teaching a course or workshop that would qualify as approved continuing education as specified in (a), above.

Commented [GRH1]: Qs for bd: - okay to send revised draft to Adam D @ DRA? - where were the fees set? NO FEES PREVIOUSLY

Qs for OPLC: - how will trainees be tracked? NOT YET DETERMINED Plc 1802.06 "Assessing professions" means the professions regulated under RSA 310-C and listed in RSA 310-C:4, I, namely building measurer and listers, assessor assistants, assessors, and assessor supervisors.

Plc 1802.07 "Assessing services" means the making of appraisals, reappraisals, or assessments, or providing other services related to property tax assessments on behalf of municipal assessing officials for the statutory administration of property tax valuation and assessment, including but not limited to evaluations and assessments under RSA 75:1.

Plc 1802.08 "Assessing services contract" means a valid, legally-binding written agreement between a municipality and a company for making appraisals, reappraisals, assessments, or for other assessing services on behalf of a municipality within the state of New Hampshire.

Plc 1802.09 "Assessment" means an estimate of the quality, amount, size, features, or worth of real estate that is used as a basis for a municipalities' valuation for property tax purposes in accordance with statutory requirements, including but not limited to the requirements under RSA 75:1.

Plc 1802.10 "Bad faith" means dishonesty of belief or purpose, evasion of the spirit of the bargain, lack of diligence, willful rendering of an imperfect performance, abuse of a power to specify terms, and interference with, or failure to cooperate in, any other party's performance.

Plc 1802.11 "Certificant" means an individual who holds a certification in an assessing profession, whether from the DRA or the OPLC.

Plc 1802.12 "Company" means the person with whom or with which a municipality has proposed or executed an assessing services contract. The term includes "contractor".

Plc 1802.13 "Cyclical inspection process" means the process of a systematic measure and listing of all properties within a municipality over a specified period of time. The term includes "data collection" and "data verification."

Plc 1802.14 "Cyclical revaluation" means the process of combining a full statistical revaluation of the entire municipality with a cyclical inspection process.

Plc 1802.15 "Data collection" means the inspection, measuring, or listing of real property within a municipality. The term includes data verification.

Plc 1802.16 "Deceit-fraud" means an intentional act of:

(a) Deception in order to secure an unlawful gain;

(b) Deception pertaining to contractual procurement or fulfillment; or

(c) Concealment of, or making a false impression of, a material fact, including when attempting to procure certification as an assessing professional at any level.

Plc 1802.18 "Final field review" means the final comprehensive review of newly established values using a parcel-by-parcel field review for the entire municipality, the affected property, or the classes of property to:

(a) Ensure that the properties are valued at their highest and best use and, as applicable, appraised pursuant to RSA 75:1;

(b) Ensure that the appraised values are proportionate and equitable; and

(c) Identify and correct any mechanical errors, inconsistencies, unusual features, or value-influencing factors.

Plc 1802.19 "Full revaluation" means the revaluation of all taxable and nontaxable properties in a municipality, with a complete measure and listing of all taxable and nontaxable properties to occur at the

same time as the establishment of the new base year, to arrive at full and true value as of April 1. The term includes "full reappraisal" and "full reassessment."

Plc 1802.20 "Full statistical revaluation" means the process of a revaluation of all taxable and nontaxable properties in a municipality, using existing property data, to arrive at full and true value as of April 1st. The term includes "statistical update" and "statistical reassessment."

Plc 1802.21 "Improvement" means any physical change made to land or to structures that might affect value.

Plc 1802.22 "Listing" means recording a description of the interior, exterior, and attributes of any improvements or the recording of the description of land features and attributes. The term includes "list".

Plc 1802.23 "Market analysis" means the study and processes utilized used to determine the response of buyers and sellers of real estate, in a geographic area, to various data elements through the analysis of cost data, income data, and sale transactions in the performance of mass appraisal.

Plc 1802.24 "Mass appraisal" means the use of standard, commonly-recognized techniques to value a group of properties as of a given date, using standard appraisal methods, employing common data, and statistical testing.

Plc 1802.25 "Measure" means the physical inspection, verification, recording, or sketching of the exterior dimensions and attributes of any improvements made to a property.

Plc 1802.26 "Municipal assessing officials" means those charged by law with the duty of assessing taxes and who are the:

- (a) Governing body of a municipality;
- (b) Board of assessors or selectmen of a municipality; or
- (c) County commissioners of an unincorporated place.
- Plc 1802.27 "Municipality" means a city, town, or unincorporated place.

Plc 1802.28 "Partial update" means the process of analyzing market sales throughout the entire municipality to identify and implement needed value changes to the affected areas, or classes of property, to bring those properties to the municipality's general level of assessment utilizing using the existing base tax year and providing an addendum to the existing USPAP-compliant report. The term includes "partial revaluation."

Plc 1802.29 "Person" means an individual or a legally-constituted entity, including but not limited to corporations, limited liability corporations, professional associations, and partnerships, whether general or limited.

- Plc 1802.30 "Qualified entity" means any of the following:
- (a) International Association of Assessing Officers (IAAO);
- (b) American Society of Appraisers;
- (c) American Society of Farm Managers and Rural Appraisers;
- (d) Appraisal Institute;
- (e) International Right of Way Association;
- (f) National Association of Independent Fee Appraisers;
- (g) Lincoln Institute;

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(h) New Hampshire Association of Assessing Officials (NHAAO);

(i) New Hampshire real estate appraisal board;-or

(j) The New Hampshire department of revenue administration (DRA); or

(k) Any entity approved by the executive director, in consultation with the advisory board and pursuant to Plc 1807.08, to provide continuing education for assessing professionals.

Plc 1802.31 "Revaluation" means the act of re-estimating the worth of all real estate in a municipality using standard appraisal methods, calibration of the computer-assisted mass appraisal (CAMA) tables and models, establishment of a new base year with a USPAP-compliant report, and providing for statistical testing by either a full revaluation or a full statistical revaluation. The term includes "reappraisal," "reassessment," and "value anew."

Plc 1802.32 "Revaluation experience" means work experience in the mass appraisal process.

Plc 1802.33 "Sales chasing" means the practice of knowingly changing an individual property assessment to or near to the recent selling price of that property, thereby manipulating equalization ratio study results.

Plc 1802.34 "Sale validation" means the process of verifying a real estate sale transaction to determine whether the sale was a valid or an invalid indicator of the market value of the sold-property that was sold. The term includes "sale verification" and "sale qualification."

Plc 1802.35 "Self-directed education" means electronic participation in continuing professional education courses that are self-study courses, which require the participant to pass an examination to obtain confirmation of participation.

Plc 1802.36 "Statistical testing" means the use or application of numerical statistics to understand the results of a reappraisal or the need for a reappraisal.

Plc 1802.37 "Uniform standards of professional appraisal practice (USPAP)" means the generally accepted and recognized standards of appraisal practice established by The Appraisal Foundation as authorized by Congress as the source of appraisal standards and appraiser qualifications.

Plc 1802.38 "USPAP-compliant report" means an appraisal report that complies with the standards established by the assessing standards board (ASB) pursuant to RSA 21-J:14-b, I(c) based on the USPAP.

Plc 1802.39 "Year of experience" means a measure of work experience that is equivalent to 2,000 hours.

PART Plc 1803 ADVISORY BOARD

Plc 1803.01 Advisory Board Members Appointment and Qualifications.

(a) As provided in RSA 310-C:1, II, the advisory board shall be composed of the following members:

(1) The commissioner of the DRA or designee;

(2) One certified property assessor supervisor appointed by the executive director; and

(3) One member who shall be a municipal governing body official who shall not be an assessor, and who is appointed by the executive director.

(b) As provided in RSA 310-C:1, III, the members shall be appointed for 3-year terms and shall not serve more than 2 full terms.

Commented [GRH2]: Q for Board: are there any standards for approval? Should this be deleted? Commented [GRH3R2]: Keep; get criteria from RE Appraisers rules Commented [GRH4R2]: RE Appraisers approve courses, not providers Commented [GH5R2]: CB says RE Commission has rules to approve entities Commented [GH6R2]: RE Commission approves individual

instructors and courses, not entities

Plc 1803.02 Meetings and Records of Advisory Board.

(a) The advisory board shall meet at the call of the executive director.

(b) Meetings of the advisory board shall be held at the OPLC's offices in Concord, NH, or in such location as the executive director determines will be most convenient for the largest number of anticipated attendees.

(c) Notice of meetings shall be provided as required by RSA 91-A.

(d) Records of the advisory board shall be maintained by the executive director as required by RSA 91-A.

Plc 1803.03 Responsibilities of Advisory Board.

(a) As provided in RSA 310-C:1, I, the advisory board shall advise the executive director regarding the implementation of RSA 310-C, including in particular by reviewing and commenting on proposed rules and proposed revisions to rules intended to implement RSA 310-C.

(b) If requested by the executive director based on a determination that the expertise of the advisory board members is needed, members of the advisory board shall sit as part of a panel for an adjudicative hearing conducted pursuant to applicable provisions in Plc 200 and RSA 541-A.

(c) If requested by the executive director based on a determination that the expertise of the advisory board members is needed, the advisory board shall assist with an investigation commenced pursuant to Plc 204 relative to complaints and investigations.

PART Plc 1804 QUALIFICATIONS FOR INITIAL CERTIFICATION

Plc 1804.01 General Requirements for Performing Assessing Services.

(a) Pursuant to RSA 21-J:14-f, individuals who, by their action(s), undertake assessing services or establish or change assessed property value(s) for any municipality in New Hampshire shall:

- (1) Be 18 years of age or older;
- (2) Possess a high-school diploma or equivalent; and
- (3) Either:

a. Be certified by the DRA prior to the effective date of these rules or by the OPLC under RSA 310-A and this chapter; or

b. Be statutorily authorized to assess property pursuant to RSA 75:1, RSA 81:1, RSA 41:2g, or RSA 48:13.

(b) When a company enters into an assessing services contract with a municipality, the company shall identify the certified individual who will be accountable under the contract for compliance with applicable provisions in Plc 1806.

Plc 1804.02 <u>Online Criminal Conviction Check Required Prior to Training</u>. Prior to training any individual to conduct an assessment of real estate, the person providing the training shall obtain, or require the individual to provide, an online NH criminal conviction check by following the procedures specified by the NH department of safety (NHDOS) on the NHDOS website at <u>https://services.dos.nh.gov/chri/cpo/</u>, specifically "Request Online NH criminal Conviction Check", including paying any required fee and directing that the results be sent to the person providing the training.

Text in tracked changes is new since prior draft

REV<mark>2</mark> DRAFT

Plc 1804.03 <u>Notification Required Prior to Training</u>. Unless statutorily authorized to assess property pursuant to RSA 75:1, RSA 81:1, RSA 41:2-g, or RSA 48:13, shall be trained to perform measuring and listing of property or the making of appraisals for tax assessment purposes without:

(a) Providing a written notification to the OPLC at the address in Plc 103.03 that includes the following information:

- (1) The name and the residential address of the individual being trained;
- (2) The name of each municipality in which the individual will be trained;
- (3) Results of criminal background check; and

(4) The name of each certified property assessor supervisor, certified property assessor, and certified property assessor assistant who will supervise the training; and

(b) Providing a copy of the notification required by (a), above, to the DRA.

Plc 1804.04 Qualifications for Certification as a Building Measurer and Lister.

(a) Subject to Plc 1804.05, to qualify for certification as a building measurer and lister, an individual shall have not less than 160 documented hours of supervised field training in the topics identified in (b), below, with at least 40 of the 160 hours conducted in the presence of a certified property assessor or a certified property assessor supervisor and the remaining hours conducted in the presence of a certified property assessor supervisor, hereinafter the "field training supervisor".

- (b) The training required by (a), above, shall be in how to:
 - (1) Measure and sketch improvements to scale;
 - (2) Understand and use the data collection manual;
 - (3) List improvements by:
 - a. The number of stories;
 - b. The height of the structure;
 - c. The type of heating system;
 - d. A description of the plumbing system;
 - e. The type of basement or crawl space, if any;

f. A description, including exterior dimensions and purpose, of any ancillary structures such as additions or outbuildings;

- g. An indication whether any of the items in a. through f., above, are:
 - 1. Defective, and if so whether curable or incurable;
 - 2. Functional; and
 - 3. In good, fair, or poor condition; and

h. The description of any other feature, attribute, or factor that may contribute value to a property;

Commented [GH7]: restructure if no (b) Commented [GRH8]: Will this be sufficient? Don't see a way to require an application to be certified as an M&L at this point...

Commented [GRH9R8]: Still under internal review Commented [GH10R8]: Q re: just require copy of notice to be sent to DRA? (Doesn't solve OPLC's issue, but allows DRA to know who the trainees are.)

Commented [GH11]: address? "To the attention of"?

(4) Understand the duties of a certified building measurer and lister as specified in Plc 1806.0 $\underline{43}$; and

(5) Understand the ethics that govern professional conduct in appraisal practice.

Plc 1804.05 <u>Equivalent Professional Experience</u>. In lieu of the specific training required by Plc 1804.04, an individual shall have equivalent professional work experience that provides training and experience in the topics listed in Plc 1804.04(b), in a similar field such as real estate brokerage, real estate appraisals for non-assessing <u>servicespurposes</u>, or equivalent work in <u>other assessing jurisdictions</u>.

Plc 1804.06 Documenting the Training of a Measurer and Lister.

(a) The field training supervisor shall document the training in writing, on a weekly basis, by maintaining a log that records, for each field training session:

(1) The name and certification level of the field training supervisor;

- (2) The name of the trainee;
- (3) The name of each municipality in which the supervised field training was performed;
- (4) The date of the supervised field training;
- (5) The number of hours of supervised field training on that date.
- (b) The field training supervisor shall:
 - (1) Sign each weekly log;
 - (2) Provide a copy of the signed log on a weekly basis to the trainee; and

(3) Submit the signed logs for the preceding month to the licensing bureau on or before the tenth day of each month.

(d) The trainee may submit an application to be certified as a building measurer and lister pursuant to Plc 1805.01 after completing the supervised field training required by Plc 1804.04(a).

Plc 1804.07 Premature Termination of Training.

(a) If a trainee's employment is terminated prior to completing the required hours of training, the field training supervisor shall notify the OPLC within 10 days, in writing that includes:

(1) The name and license number of the field training supervisor;

- (2) The name of the trainee;
- (3) The name of each municipality in which the training occurred; and
- (4) Each reason for the termination of the training.
- (b) If the trainee is hired elsewhere and initiates training with a new field training supervisor, then:

(1) The trainee shall notify the licensing bureau of the name and license number of the new field training supervisor within 5 days of initiating the training; and

(2) The hours of training accrued under the prior field training supervisor shall be credited toward completing the training, subject to (c) and (d), below.

Commented [GRH12]: Assessing is specifically NOT included in Plc 313. Seems like a back-door way in if allow it here. Or is it excluded from 313 <u>because</u> it is allowed here?

(c) The training hours accrued shall expire if not transferred to another field training supervisor within 2 years.

(d) If a trainee fails to notify the licensing bureau as required by (b)(1), above, any training hours accrued prior to the notification being submitted shall not be credited towards the total needed to complete the training.

(e) A field training supervisor who believes that the hours obtained by a trainee prior to the premature termination of the training should not be credited may submit an objection in writing to the licensing bureau that explains each reason why some or all of the hours should not be credited.

(f) If an objection is filed under (e), above, the OPLC shall initiate an adjudicative proceeding under Plc 200 to determine whether the hours will be credited.

Plc 1804.08 Qualifications for Certification as a Property Assessor Assistant.

(a) Subject to (c), below, to qualify for certification as a property assessor assistant, an individual shall have:

(1) Completed all requirements <u>Met all qualifications</u> to be certified as a building measurer and lister specified in Plc 1804,04;

(2) Completed International Association of Assessing Officers (IAAO) Course 101, "Fundamentals of Real Property Appraisal", or an equivalent course focusing on the basic functions of the appraisal process and appraisal theories, offered by a different qualified entity;

(3) At least 2 years of experience that provided exposure to the application of the basic knowledge of property valuation and appraisal theories consisting of:

- a. Work experience in the:
 - 1. Measuring and listing of property; and
 - 2. Assisting with property assessments; or

b. Work in a similar field, such as real estate brokerage or real estate appraisals for nonassessing purposes;

- (4) Familiarity with common building construction for:
 - a. The quality of construction;
 - b. The approximate age of the structure;
 - c. Foundation;
 - d. Basement or crawl space area, if any;
 - e. Insulation;
 - f. Roofing;
 - g. Flooring;
 - h. Exterior cover;
 - i. Interior finish;
 - j. Fireplaces;

- k. Heating and air conditioning systems;
- l. Solar collectors;
- m. Plumbing and plumbing fixtures;
- n. Electric service;
- o. The total number of rooms and the number of bedrooms and bathrooms;
- p. Sprinkler systems;
- q. Mechanical lifting mechanisms such as elevators, escalators, and dumb waiters; and
- r. Any other structural features that would influence value;
- (5) Thorough knowledge of the duties of a certified property assessor assistant as specified in Plc 1800.05; and
- (6) Training in, and understanding of:
 - a. Applicable NH property assessing statutes;
 - b. Appraisal practice ethics; and
 - c. Administrative rules Plc 300, Plc 1800, and the rules of the DRA relative to property assessment, currently Rev 600.

(b) In lieu of the specific requirements of (a), above, an individual shall have equivalent educational and professional work experience that provides training and experience in the areas listed in (a), above, or equivalent work in other assessing jurisdictions.

Plc 1804.09 <u>Qualifications for Certification as a Property Assessor</u>. To qualify for certification as a property assessor, an individual shall:

(a) <u>Complete Meet all requirementsqualifications</u> for a certified property assessor assistant specified in Plc 1804.08;

(b) Complete all requirements of the following courses, or equivalents offered by a different qualified entity:

- (1) The IAAO Course 300 "Fundamentals of Mass Appraisal";
- (2) The IAAO Workshop 452 "Fundamentals of Assessment Ratio Studies";

(3) [AAO Workshop 151 "Uniform Standards of Professional Appraisal Practice (National)"; and

(4) The NH state statutes part I and part II course relative to assessment and taxation offered by the DRA;

- (c) Have not less than 4 years of experience, consisting of:
 - (1) At least 3 years of experience in the appraisal of various types of real estate; and

(2) At least one year of mass appraisal revaluation experience that includes at least 1,000 hours having some combination of:

a. Assistance with the development and or maintenance of a data collection manual;

Commented [GRH13]: see previous comment re: 313

Commented [GH14]: Pretty sure this is the same as the "15-hour USPAP course" in the Asb rules. Per the IAAO website, it last 2 days. b. The basic understanding of how CAMA systems are implemented and used;

c. Sale validation experience;

d. Review and training on mass appraisal techniques, market analysis results, and assistance in the preparation of a USPAP-compliant report under the supervision of a certified property assessor supervisor; and

e. Training and assistance in the process of abatement review and the defense of assessed values under the supervision of a certified property assessor or certified property assessor supervisor;

(d) Have thorough knowledge of the duties of a certified property assessor as specified in Plc 1806.06.

Plc 1804.10 Qualifications for Certification as a Property Assessor Supervisor.

(a) Subject to (b), below, to qualify for certification as a property assessor supervisor, an individual shall:

(1) Meet all requirements qualifications to be certified as a property assessor in Plc 1804.09;

(2) Complete all requirements of the International Association of Assessing Officers (IAAO) Course 102, "Income Approach to Valuation", or an equivalent course focusing on capitalization of income to determine value by the income approach, offered by a different qualified entity;

(3) Have not less than 5 years of experience consisting of:

a. At least 2 years of experience in the appraisal of various types of real estate; and

b. At least 3 years of mass appraisal revaluation experience consisting of:

1. Supervisory experience during the process of providing assessing services;

2. Supervisory experience pertaining to adherence to the data collection manual, data collection accuracy, and CAMA data entry accuracy;

3. Assistance with the development or maintenance, or both, of a data collection manual;

4. A basic understanding of how CAMA systems are implemented and used;

5. Sale validation experience;

6. Training on the calibration process for CAMA models;

7. Training, or review of training, on mass appraisal technique;

8. Providing assistance to a certified property assessor supervisor with the market analysis and USPAP-compliant report for a revaluation or a partial update; and

9. Training and assistance in the process of abatement review and the defense of assessed values under the guidance and oversight of a certified property assessor supervisor;

(4) Complete all applicable continuing education requirements in Plc 1806.08 for the certification level currently held;

(5) Have experience in providing expert testimony or other expert assistance in:

a. The defense of assessed values before:

1. The New Hampshire board of tax and land appeals or an equivalent board in another jurisdiction; or

2. The New Hampshire superior court or an equivalent court in another jurisdiction; or

b. The court-ordered mediation of assessment disputes with a third-party mediator;

(6) Have thorough knowledge of the duties of a certified property assessor supervisor as specified in Plc 1806.07; and

(7) Successfully complete the Certified New Hampshire Assessor's (CNHA) exam administered by the New Hampshire Association of Assessing Officials.

(b) An individual who is certified by the New Hampshire Association of Assessing Officials as a Certified New Hampshire Assessor (CNHA) shall be deemed to be qualified to be a property assessor supervisor.

(c) All certified property assessor supervisors without a CNHA designation shall take the CNHA exam to recertify at the same level within 5 years of the 2023 effective date of Asb 303.06(b)(7), which was August 9, 2023 (doc. #13716).

PART Plc 1805 INITIAL CERTIFICATION APPLICATIONS

Plc 1805.01 Applying for Initial Certification.

(a) Any person who meets the applicable qualifications in Plc 1804 and wishes to be a certified building measurer and lister, certified property assessor assistant, certified property assessor, or certified property assessor supervisor in New Hampshire shall file an application for initial certification in accordance with this section.

(b) The applicant shall submit the following to the licensing bureau:

(1) A completed "Universal Application for Initial License" dated April 2024, that provides the information required by <u>Plc 304.03</u>, together with the "Assessing Professions Supplement to Universal Application for Initial License" dated [month] 2024, that provides the information required by Plc 1805.02, both signed and attested to as specified in <u>Plc 304.05</u>;

(2) The documentation specified in Plc 304.04 and Plc 1805.03, as applicable; and

(3) The application processing and licensing fee specified in Plc 1002, provided that if no application processing and licensing fee is specified in Plc 1002, no fee shall be charged.

(c) As required by RSA 310-C:5, the applicant also shall complete the process established by applicable law and the NHDOS for requesting a criminal records check, accessible via the NHDOS website at https://www.nh.gov/safety/ or directly at <a href="https://www.

(d) Applicants for initial certification as a certified property assessor assistant, certified property assessor, or certified property assessor supervisor shall submit a résumé with the application that explains the applicant's education and relevant work experience in sufficient detail to show that the applicant has the qualifications necessary for certification at the level applied for.

Asb 303.05[cert prop ass'r] (c) A complete resume shall:

(1) Accompany the request for certification;

(2) Explain in detail the applicant's work and revaluation experience; and

Commented [GRH15]: Q for Licensing: what is needed in order to get trainees into MLO? Commented [GH16R15]: Not yet determined

(3) Document the applicant's educational qualifications.

Plc 1805.02 <u>Information Required for Initial Certification Application</u>. In addition to the information required by <u>Plc 304.03</u>, the applicant for an initial certification in any of the assessing professions shall provide the following information:

(a) If applying to be certified as a building measurer and lister, the following:

(1) The name of the <u>cach</u> field training supervisor(s) who supervised the training required by Plc 1804.04(a); or

(2) The name of each jurisdiction in which equivalent experience was attained to meet the requirements of Plc 1804.05;

(b) If applying to be certified as a property assessor assistant, the following:

(1) The certification number of the building measurer and lister certification held by the applicant, if any;

(2) Either:

a. The name and business address of the applicant's employer when the experience required by Plc 1804.08(a)(3) was obtained and the dates of employment the basis for the applicant's familiarity with common building construction required by Plc 1804.04(a)(4); or

b. The name of each jurisdiction in which equivalent educational and professional work experience was attained to meet the requirements of Plc 1804.08(b);

(c) If applying to be certified as a property assessor, the following:

(1) The certification number of the property assessor assistant certification held by the applicant;

(2) The name of the provider of the <u>15-hour USPAP course IAAO Workshop 151 or equivalent</u> taken as required by Plc 180<mark>4.09(b)(3)</mark>;

(3) The date the course in <u>NH assessment and taxation laws</u> required by Plc 1804.09(b)(4) was taken;

(4) The name and address of each employer for which the applicant worked to obtain the experience required by Plc 1804.09(c); and

(d) If applying to be certified as a property assessor supervisor, the following:

(1) The certification number of the property assessor certification held by the applicant;

(2) The name and address of each employer for which the applicant worked to obtain the experience required by Plc 1804.10(a)(3);

(3) For each course taken to meet applicable continuing education requirements, the name, location, sponsor, and total number of hours of the course; and

(4) The name and jurisdiction of each tribunal in which the expert testimony required by Ple $180\frac{4.10(a)(5)}{3.00}$ was presented.

Plc 1805.03 <u>Documentation Required for Initial Certification Application</u>. In addition to the information and documentation required by Plc 304.04, the applicant for an initial certification in any of the assessing professions shall provide the following information:

- (a) If applying to be certified as a building measurer and lister, the following:
 - (1) Either:

<u>a.</u> The written documentation of the in-service supervised field training required by Plc 1804.04 (a) that was provided pursuant to Plc 1804.06 (b); or

(2)b. Documentation of equivalent work experience that meets the requirements of Plc 1804.0<u>5; and</u>

(2) The résumé required by Plc 1805.01(d);

(b) If applying to be certified as a property assessor assistant, the following:

(1) Proof of completing IAAO Course 101, <u>Fundamentals of Real Property Appraisal</u>, or; if an equivalent course was taken from a different qualified entity, the name of the course and of the qualified entity that sponsored or presented it, the date(s) of the course, and a description of the course provided by the qualified entity which demonstrates that the course is equivalent to IAAO Course 101; and

(2) The résumé required by Plc 1805.01(d);

(c) If applying to be certified as a property assessor, the following:

(1) Proof of completing IAAO Course 300, Fundamentals of Mass Appraisal, or if an equivalent course was taken from a different qualified entity, the name of the course and of the qualified entity that sponsored or presented it, the date(s) of the course, and a description of the course provided by the qualified entity which demonstrates that the course is equivalent to IAAO Course 300;

(2) Proof of completing IAAO Workshop 452 Fundamentals of Assessment Ratio Studies ;

(3) Proof of completing the <u>15-hour USPAP course IAAO Workshop 151 or equivalent</u> required by Plc 1804.09(b)(3);

(4) Proof of completing the NH state statutes part I and part II course relative to assessment and taxation required by Plc 1804.05(b)(4); and

(5) The résumé required by Plc 1805.01(d); and

(d) If applying to be certified as a property assessor supervisor, the following:

(1) Proof of completing IAAO Course 102, <u>Income Approach to Valuation</u>, or; if an equivalent course was taken from a different qualified entity, the name of the course and of the qualified entity that sponsored or presented it, the date(s) of the course, and a description of the course provided by the qualified entity which demonstrates that the course is equivalent to IAAO Course 102;

(2) Proof of <u>successfully</u> completing the <u>Certified New Hampshire Assessor's (CNHA) exam</u> administered by the NHAAO required by Plc 1804.10(a)(7);

(3) The résumé required by Plc 1805.01(d) that includes an explanation of how the applicant has acquired the experience necessary to:

a. Interpret:

1. Deeds and transfers for determination of value; and

10-30-24 14

2. Financial statements pertaining to the appraisal process;

b. Prepare reports;

c. Supervise subordinate property assessors, property assessor assistants, and building measurer and listers;

d. Assist the municipal assessing officials in the use of the appropriate assessing manuals and the computer assisted mass appraisal system for their municipality;

REV² DRAFT

e. Perform statistical testing to understand the results of a reappraisal or the need for a reappraisal;

f. Analyze sales of properties to produce a market analysis and USPAP-compliant report; and

g. Defend property values established for real property.

Plc 1805.04 Processing of Applications for Initial Registration; Decisions.

(a) Within 30 days of receipt of an application for initial certification submitted pursuant to Plc 1804.01, the licensing bureau shall process the application as provided in Plc 304.06.

(b) The application shall be subject to the abandonment provisions of Plc 304.06(h) and the withdrawal provisions of Plc 304.07.

(c) After determining that an application is complete, the licensing bureau shall review the application against the criteria listed in (d), below, and notify the applicant of its decision in accordance with Plc 304.08 and Plc 304.09.

(d) The licensing bureau shall approve an application for initial certification and issue a certification if the applicant:

(1) Meets the requirements of RSA 21-J:14-f, as restated in Plc 1804.01(a);

(2) Meets the applicable requirements of Plc 1804.04, <u>Plc 1804.08</u>, <u>Plc 1804.09</u>, <u>or through</u>-Plc 1804.10;

(3) Has complied with Plc 180<u>5</u>.01; and

(4) Has not answered "yes" to any of the background and character questions in Plc 304.03(e) or has provided an explanation of each "yes" answer pursuant to Plc 304.04 demonstrating that similar circumstances are not likely to arise in New Hampshire.

Plc 1805.05 <u>Challenging a Denial of Initial Certification</u>. An applicant who wishes to challenge the denial of an application for initial certification shall do so as provided in Plc 304.10.

Plc 1805.06 Initial Certifications: Issuance and Duration.

(a) Initial certifications shall be issued in accordance with Plc 304.11.

(b) Initial certifications shall be valid as provided in Plc 304.12.

Plc 1805.07 <u>Facilitated Certification for Active Duty Military and Military Spouses</u>. An applicant for certification who is on active military duty or who is a military spouse shall apply for certification as provided in Plc 304.02(a).

Text in tracked changes is new since prior draft

REV<mark>2</mark> DRAFT

Plc 1805.08 Initial OPLC Certification Based on Existing DRA Certification.

(a) Any individual who holds a current certification from the DRA as a measurer and lister, property assessor assistant, property assessor, or property assessor supervisor may/shall continue to practice under the DRA certification unless the individual wishes to:

(1) Obtain certification in a higher level; or

(2) Renew the certification.

(b) An individual wishing to obtain an equivalent certification from the OPLC by submitting to the licensing bureauin a higher category shall submit an application for initial certification for that category in accordance with Plc 1805.

(c) An individual wishing to renew certification shall submit an application for renewal in accordance with Plc 1807.

PART Plc 1806 CERTIFICANT OBLIGATIONS

<u>Plc 1806.01</u> Applicability. The rules in this part shall apply to all certified assessing professionals, regardless of whether the certification was obtained from the DRA or the OPLC.

Plc 1806.021 Certificant Obligations to Notify.

(a) Each certificant shall:

(1) Notify the licensing bureau within 10 working days when a change of name occurs; and

(2) Update the OPLC's records within 10 working days when a change of contact information occurs.

(b) Each certificant shall know, and have available in the certificant's office or other place of business, information regarding how complaints can be filed with the OPLC.

(c) Each certificant shall inform the licensing bureau within 10 working days of any of the circumstances identified in Plc 307,02(c).

(d) Each certificant shall inform the licensing bureau within 10 working days of suspension or decertification by:

- (1) Another jurisdiction that regulates assessing professionals;
- (2) The New Hampshire Association of Assessing Officials (NHAAO);
- (3) The International Association of Assessing Officers (IAAO); or
- (4) The NH real estate appraisal board.

Plc 1806.032 Certificant Responsibilities for Renewal. Each certificant shall:

(a) Know when the certificant's certification is due to expire; and

(b) File an application for renewal prior to the expiration of the current certification in accordance with Plc 180[#] if the certificant wishes to continue to work as an assessing professional in New Hampshire.

Commented [GRH17]: 310-C:17 Rulemaking Authority. – I. The executive director in consultation with the advisory board shall adopt rules pursuant to RSA 541-A, relative to: (a) The eligibility requirements for the issuance of any initial certificate issued under this chapter, including the issuance of such certificates to applicants holding a currently valid certificate from the department of revenue administration or other authorization to practice in another jurisdiction.

Commented [GRH18]: Issue for Exec. Dir./Bd: DRA certifications are valid for 5 years; OPLC certifications will be valid for 2 years. Want to allow people to continue to practice under DRA certification? Or require them to obtain OPLC certification regardless of how much time remains on their current DRA certification? Or require them to obtain OPLC certification when they are within # years (maybe 3?) of the expiration of the DRA certification?

Maybe require them to get OPLC certification but waive the fee if the DRA certification has # or more years remaining? (# could be 2, 3, 4, 5?)

Statute appears to contemplate that existing certificants will get an OPLC certificate right away, but Adam thinks that it makes sense to allow the individuals who are currently DRA-certified to continue until their DRA-certification expires. He said "It is also my understanding that the industry at large expects their DRA-certification to last until its expiration, so it is possible that there would be some pushback if those certifications were severed "prematurely"." Suggests some form of rolling recertification>

Commented [GRH19]: Issue for Exec. Dir./Bd: DRA certifications are valid for 5 years; OPLC certifications will be valid for 2 years. Want to allow people to continue to practice under DRA certification? Or require them to obtain OPLC certification regardless of how much time remains on their current DRA certification? Or require them to obtain OPLC certification when they are within # years (maybe 3?) of the expiration of the DRA certification?

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Commented [GRH20R19]: Probably no interest except when move up

10-30-24 16

Plc 1806.043 Certified Building Measurer and Lister Duties.

(a) For revaluation or assessing services, under the guidance and oversight of a certified property assessor or certified property assessor supervisor, a certified building measurer and lister may perform:

- (1) Data collection;
- (2) Data verification; and
- (3) Cyclical inspection processes.
- (b) A certified building measurer and lister shall not:
 - (1) Perform sale validation;
 - (2) Determine, or change, the grade or depreciation of structures; or
 - (3) Determine or change adjustments applied to land attributes such as views or water access.
- Plc 1806.0<u>5</u>4 <u>Certified Property Assessor</u> <u>Assistant</u> <u>Duties</u>.

(a) For revaluation or assessing services, under the guidance and oversight of a certified property assessor or certified property assessor supervisor, a certified property assessor assistant may assist with:

- (1) Assessment services as defined in Plc 1802.??;
- (2) Sale validation; and
- (3) The training of a building measurer and lister.
- (b) A certified property assessor assistant shall not:

(1) Adjust an assessment unless specifically authorized by a certified property assessor or certified property assessor supervisor.

- (2) Perform final field review as defined in Plc 1802.??;
- (3) Oversee a revaluation informal review process or conduct abatement reviews; or

(4) Represent a municipality in the defense of assessed values, provided that a certified property assessor assistant may assist a certified property assessor or certified property assessor supervisor in such defense.

- Plc 1806.065 Certified Property Assessor Duties.
- (a) A certified property assessor may:
 - (1) Perform assessing services that include:

a. The annual maintenance of assessments by using the base year data collection manual and USPAP-compliant report; and

b. The use of the computer-assisted mass appraisal system existing models and cost data established by a certified property assessor supervisor during the year of the last revaluation for new appraisals;

(2) Perform abatement reviews and the defense of value under the supervision of a certified property assessor supervisor;

REV² DRAFT

10-30-24 17

(3) Perform sale validation; and

(4) Submit a signed and dated statement to the OPLC attesting to the qualifications of a building measurer and lister, or a property assessor assistant, working under the certified property assessor's supervision to be true, accurate and correct.

(b) A certified property assessor shall not adjust the cost, land, depreciation, or other computer assisted mass appraisal tables resulting in a change to the values unless specifically authorized by a certified property assessor supervisor.

- (c) A certified property assessor shall not:
 - (1) Establish and certify values;
 - (2) Sign the USPAP-compliant report.
 - (3) Conduct the final field review.

(f) A certified property assessor may participate in informal hearings, but shall not supervise informal hearings.

Plc 1806.076 Certified Property Assessor Supervisor Duties. A certified property assessor supervisor

may:

- (a) Perform and supervise all assessing services;
- (b) Conduct and supervise a revaluation, cyclical revaluation, or partial update by:
 - (1) Compiling the data collection manual;

(2) Performing a market analysis for the establishment of the base values and tables for the computer-assisted mass appraisal models;

- (3) Calibrating the computer-assisted mass appraisal models;
- (4) Performing the data quality final field review of the mass appraisal results;
- (5) Conducting statistical testing;
- (6) Completing and certifying a USPAP-compliant report; and
- (7) Overseeing and supervising:
 - a. The informal review process;
 - b. The abatement review; and
 - c. Defense of the appraised value(s);

(c) Oversee any revaluation by assisting the municipal assessing officials to ensure that:

 $\left(1\right)$ The revaluation is performed in accordance with applicable state statutes and administrative rules; and

(2) The terms and conditions of the assessing services contract are adhered to; and

(d) Submit signed and dated statements to the OPLC attesting to the qualifications at all levels of Commented [GRH22]: Are we keeping these?

Commented [GRH21]: need to keep the attestations?

Text in tracked changes is new since prior draft

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Plc 1806.087 Continuing Education Requirements.

(a) Each certified property assessor and certified property assessor supervisor shall complete not less than 20-10 hours of approved continuing education in-for each year of the renewal period.

(b) Continuing education shall coverthat includes:

(1) AThe uniform standards of professional appraisal practice, in a course or workshop; and

(2) The NH real estate lawstatute, in the NH state statutes course Part 1 or Part II, or the one-day state statutes update. provided by DRA and or NHAAO.

(<u>c</u>b) Each certified property assessor assistant shall complete not less than 2010 hours of approved continuing education <u>in-for</u> each <u>year of the</u> renewal period.

(de) If an approved course or workshop is taken within the renewal cycle in order to qualify for a higher level of certification, the course or workshop shall not also be counted as separate continuing education for renewal during the same renewal period.

(ed) Individuals seeking continuing education credit for teaching one or more approved continuing education courses shall receive full credit:

(1) For actual hours taught up to the total credit hours required for continuing education; and

(2) Only once during a renewal period for teaching the same course.

(fe) When applying to renew a certification, the applicant shall:

(1) Certify on the renewal application that the applicable continuing education requirements have been met; and

(2) Be subject to the audit provisions of Plc 308.04.

(gf) Any individual holding a New Hampshire Association of Assessing Officials' professional designation certificate may request to have continuing educational requirements verified in writing by the New Hampshire Association of Assessing Officials' certification committee and forwarded to the OPLC.

(hf) Self-directed education from a qualified entity shall qualify as continuing education credits.

Plc 1806.098 Request to Extend Time Period for Completing Continuing Education.

(a) <u>AnySubject to (b), below, a</u> certified <u>property</u> assessor supervisor, certified <u>property</u> assessor, or certified <u>property</u> assessor assistant <u>shall may; complete all required continuing education</u> prior to the expiration date of the individual's current certification.

(b) A certificant who is unable to complete all required continuing education due to extraordinary circumstances, may request in writinga waiver pursuant to Plc 211 to obtain an extension of a period of time, not to exceed 6 months, to complete the required continuing education from the executive director for completion of their continuing education hours.

(cb) The request information provided pursuant to Plc 211.04 shall state: include

(1) The reason for the request; and

(2) Tthe amount of time needed to complete the necessary continuing education courses, with a proposed timetable or course(s) already scheduled if any.

(d) The executive director-Good cause for granting a waiver shall include:

Commented [GRH23]: I changed the numbers to be "10 hours per year" so is clear that people having a 5-year certificate must have 50 hours, and people who get a 2-year certificate must have 20 hours.

After all the DRA certifications have become OPLC certifications, this can be changed to 20 hours per 2-year renewal cycle.

Text in tracked changes is new since prior draft

(1) Review the reason for the request for reasonableness such as, but not limited to:

a. Mmajor illness, ;

b. Ffinancial hardship,; or

e. Oother circumstances beyond the control of the individual requesting more time that prevented the individual from completing the continuing education on time; and.

(2) Notify the person within 30 days of receipt of the request that:

a. The extension has been granted; or

b. The extension has been denied and the reason(s) for the denial.

(e) Any continuing education hours earned during the period of the extension shall not apply towards continuing education hours for the certification period overlapped by the extension.

PART Plc 1807 -<u>REGISTRATION</u> RENEWAL<u>ING OR-AND REINSTATEMENTREOBTAINING</u> <u>REGISTRATION</u>

Plc 1807.01 Eligibility for Registration Renewal. To be eligible for renewal of a certification issued under this chapter or issued by the DRA prior to the 2024 effective date of this chapter, an individual shall:

(a) Meet the qualifications stated in Plc 1804.01(<u>a</u>) and the applicable qualifications in Plc 1804.0<u>42</u>, <u>Plc 1804.08</u>, <u>Plc 1804.09</u>, <u>or through</u> Plc 1804.10;

(b) Have paid all administrative and civil penalties imposed, if any; and

(c) Meet the eligibility for renewal criteria specified in Plc 308.02, as applicable.

Plc 1807.02 <u>Notification of Pending Certification Expiration</u>. The OPLC shall notify individuals who have been certified under RSA 310-C and Plc 1800 or by the DRA prior to the 2024 effective date of this chapter in accordance with Plc 308.03.

Plc 1807.03 <u>Application for Registration Renewal</u>. A certificant who wishes to renew certification shall submit the following to the licensing bureau:

(a) A completed "Universal Application to Renew License" dated April 2024, that provides the information required by Plc 308.06 and is signed and attested to as required by Plc 308.08;

(b) The documentation required by Plc 308.07, as applicable; and

(c) The application processing and licensing fee specified in Plc 1002, provided that:

(1) An applicant applying to renew as active military or a military spouse shall not pay the application processing and licensing fee; and

(2) If no application processing and licensing fee is specified in Plc 1002, then no fee shall be paid.

Plc 1807.04 Processing of Renewal Applications; Decisions.

(a) The licensing bureau shall process the application as provided in Plc 308.09.

(b) An applicant may withdraw the application for license renewal at any time prior to being notified of a decision under Plc 308.11 by proceeding in accordance with Plc 308.10.

(c) The licensing bureau shall review complete applications, make decisions, and notify applicants in accordance with Plc 308.11.

(d) The licensing bureau shall issue a renewal registration if the applicant:

- (1) Has submitted a renewal application in accordance with Plc 1807.03; and
- (2) Demonstrates that the applicant has met the requirements for renewal stated in:
 - a. Plc 1807.01; and
 - b. Plc 308.02.

Plc 1807.05 <u>Challenging a Denial of Certification Renewal</u>. An applicant who wishes to challenge the denial of an application for certification renewal shall do so as provided in Plc 308,12.

Plc 1807.06 Renewal Certifications: Issuance and Duration.

(a) The OPLC shall issue renewal certifications to operate as an assessing professional in accordance with Plc $\frac{308,13(a)}{200}$.

(b) Renewal certifications shall be valid as provided in Plc 308.13(b).

Plc 1807.07 <u>Reobtaining a Registration After Expiration, Suspension, or Revocation</u>. The procedures in Plc 312 shall govern the reobtaining of a registration after expiration, suspension, or revocation.

Plc 1807.08 Approval of Additional Qualified Entities.

(a) An entity that is not listed in Plc 1802.30 that wishes to offer continuing education courses for assessing professionals may apply to be designated as a qualified entity in accordance with this section.

(b) ... [can't find any other rules for approval of CE entities; Q re: want to keep?]

PART Plc 1808 ETHICAL AND PROFESSIONAL STANDARDS

Plc 1808.01 Applicability.

(a) The standards in this part shall apply to each individual who:

(1) Applies to be certified under RSA 310-C;

(2) Is certified under RSA 310-C; or

(3) Holds an assessing professional certification from the DRA that was issued prior to the effective date of these rules and has not yet expired.

(b) Violations of these standards shall constitute unprofessional conduct that subjects the violator to disciplinary proceedings pursuant to Plc 180? and other applicable law.

- Plc 1808.02 Ethical Standards. Individuals who are subject to this chapter shall:
- (a) Adhere to all applicable standards of the USPAP as defined in Plc 1802.??;

(b) Accept an assessment-related assignment only if qualified to perform the work involved;

(c) Adhere to local laws and regulations relating to the appraisal, assessment, and taxation of property within that jurisdiction;

Commented [GRH24]: Q re: IAAO, NHAAO ethical standards ALSO re: 91-A compliance

Commented [GRH25]: (b)-(f) are based on IAAO ethical standards. Commented [GH26]: Q re: just want to incorporate NHAAO standards? (d) Make available all public records in their custody for public review, unless access to such records is specifically limited or prohibited by law, or the information has been obtained on a confidential basis and the law permits such information to be treated confidentially;

(e) Not make written or oral false or misleading statements in the course of performing professional duties, specifically including:

(1) Not providing inaccurate, untruthful, or misleading information to solicit assessment-related assignments or use misleading claims or promises of relief; and

(2) Not claiming or implying that they have specific qualifications unless they in fact have such qualifications; and

(f) Not engage in any activities in which they have, or may reasonably be considered by the public as having, a conflict of interest, specifically including:

(1) Not accepting an appraisal or assessment-related assignment that can reasonably be construed as being in conflict with their responsibility to their jurisdiction, employer, or client, or in which they have an unrevealed personal interest or bias;

(2) Not accepting an assignment or responsibility in which there is a personal interest, whether individually or of a member's family or close personal connection, without full disclosure of that interest; and

(3) Not accepting an assignment or participate in an activity where the member is or could reasonably be perceived as being unable to conduct the assignment or activity in an unbiased, objective manner.

Plc 1808.03 Professional Obligations. Each person subject to this chapter shall:

(a) Comply with RSA 310-C, Plc 300, and Plc 1800;

(b) Comply with any disciplinary or remedial orders issued by the executive director within the time periods specified;

(c) Interact with colleagues and clients with honesty and integrity;

(e) Cooperate with inspections and with lawful investigations by the executive director;

(f) Treat all individuals with whom the person interacts in a professional capacity with respect and civility;

(g) Maintain sexual boundaries by:

(1) Refraining from any behavior that exploits the assessor-client relationship in a sexual way; and

(2) Avoiding any behavior that is sexual or sexually demeaning, or that could be reasonably interpreted as such, even when initiated by or consented to by the patient or a colleague;

(h) Not engage in hazing or sexual, verbal, or physical harassment of any individual when interacting in a professional capacity; and

(i) Not discriminate based on age, sex, gender identity, race, creed, color, marital status, familial status, physical or mental disability, or national origin.

PART Plc 1809 PROCEDURES; DISCIPLINARY PROCEEDINGS; SANCTIONS

Plc 1809.01 Rules of Practice and Procedure.

- (a) The rules in Plc 200 and Plc 311 shall govern:
 - (1) The receipt of misconduct complaints and the investigation thereof; and
 - (2) The conduct of disciplinary hearings;
- (b) The rules in Plc 200 shall govern:
 - (1) The conduct of all other adjudicative and non-adjudicative proceedings;
 - (2) Waivers of rules;
 - (3) Voluntary surrender of licenses; and
 - (4) Any other procedures not included in this chapter.

Plc 1809.02 <u>Procedures for Disciplinary and Non-Disciplinary Remedial Proceedings and Imposing</u> <u>License Conditions</u>. The procedures in Plc 311 shall govern disciplinary and non-disciplinary remedial proceedings and imposing license conditions.

Plc 1809.03 <u>Misconduct Subject to Discipline</u>. Allegations of any of the following shall result in an investigation under Plc 204:

(a) The practice of deceit-fraud as defined in Plc 1802.?? or bad faith as defined in Plc 1802.??;

(b) Unsworn falsification in procuring, or attempting to procure, certification or certification renewal as an assessing professional;

(c) The allowance, by an individual who is a certified assessing professional, of the performance of work by:

(1) An individual who is not a certified assessing professional; or

(2) An individual who is not certified at the level required to do the work;

(d) Negligent or willful acts performed in a manner inconsistent with the health or safety of persons under the individual's supervision;

(e) Violation of any professional or ethical standard in Plc 1808;

(f) Violation of any applicable NH property assessing statutes, Plc 1800, or Rev 600;

(g) The practice of sales chasing, as defined in 1802.??;

(h) Suspension or decertification as an assessing professional in another jurisdiction, without reinstatement of certification;

(i) Breaching a duty of confidentiality;

(j) Not complying with RSA 91-A in responding to a right-to-know request;

(ki) Not notifying the OPLC within 10 business days of suspension or decertification from:

- (1) Another jurisdiction similar to one issued under RSA 21-J;
- (2) The New Hampshire Association of Assessing Officials;

Commented [GRH27]: This is pretty vague/incapable of uniform application.

Commented [GRH28]: This includes the offenses listed as (i) and (j) that I reinserted, but I got the sense that those are significant enough to list separately.

- (3) The International Association of Assessing Officers; or
- (4) The NH real estate appraisal board; and

(Li) Not including complete information about suspensions or decertification prior to becoming certified as an assessing professional in New Hampshire.

APPENDIX A: STATE STATUTES IMPLEMENTED

Rule	State Statute(s) Implemented
Plc 1800 (see below for specific provisions)	RSA 310; RSA 310-C
Plc 1803 [board]	RSA 310-C:1
Plc 1804 [qualifications for initial cert]	RSA 310-C:6-8
Plc 1805 [initial applications]	RSA 310:4, II(c); RSA 310-C:2, I & 5
Plc 1806 [obligations; CE; duties]	RSA 310-C:11;
Plc 1807 [renewal; reinstatement]	RSA 310:8; RSA 310:10
Plc 1808 [ethical/professional stds]	RSA 310-C:17, I(e)
Pl 1809 [procedures; discipline]	RSA 310:4, II(d); RSA 310:9-14

Rab 403.07 Standards for Approval of Continuing Education Courses.

(a) Continuing education credit shall be granted only for courses approved by the board. A list of currently approved courses shall be provided by the board upon request.

(b) The content of the course of instruction shall be within those subject areas set forth in Rab 403.03(a)(2).

(c) Credit towards the continuing education hour requirements for each appraiser classification shall be granted only where the length of the educational offering is at least 2 class hours.

(d) Course providers shall submit an application for approval provided by the board, including as attachments all additional materials listed in that application.

(e) The board shall approve continuing education **courses** if it determines that:

(1) The application demonstrates compliance with (b) - (d) above;

(2) The course is led by an instructor with sufficient experience in and mastery of the subject matter of the course;

(3) The course is sponsored by a group or individual possessing the intent and ability to produce a course of sufficient quality to improve or establish an appraiser's competence; and

(4) The course is organized in such a way as to fulfill the objectives of the course and the overall purpose of continuing education.

Source. #9018, eff 11-1-07; ss by #10270, eff 2-2-13 (from Rab 403.06), EXPIRED: 2-2-23 New. #13968, eff 5-18-24

Commented [GRH29]: ??

Plc 804.04 Pre-Approval of Continuing Education Programs by the Executive Director.

(a) Requests for pre-approval of programs for continuing education credits shall be submitted by the organization sponsoring the event.

(b) Organizations requesting pre-approval of programs for continuing education credits shall submit requests to the executive director, in writing, at least 60 days prior to the scheduled event.

(c) Requests for pre-approval of programs for continuing education credits shall include:

- (1) The name of the program;
- (2) The location of the program;
- (3) The sponsor or presenter of the program;
- (4) The email address and telephone number of the sponsor or presenter;

(5) The email address and daytime telephone number of an individual who is authorized by the sponsor or presenter to interact with the OPLC regarding the application;

(6) A complete description of the program, including how the program will contribute to the advancement, extension, or enhancement of the professional skills and technical knowledge of ophthalmic dispensers;

- (7) The total length of the program and the length of each segment if applicable;
- (8) The date(s) on which the program is expected to be offered; and
- (9) The number of continuing education credits being requested for the program.
- (d) The executive director shall approve the proposed continuing education program if the program:

(1) Is sponsored by a national, regional, or state optical company or trade or professional association; and

(2) Contributes to the advancement, extension, or enhancement of the professional skills and the technical knowledge of ophthalmic dispensers.

Source. (See Revision Note at chapter heading for Plc 800) #13885 eff 4-15-24